

20th December 2022

By email

To All Social Care Providers

Dear Colleagues,

LAS industrial action – 21st December 2022

You will be aware that there is planned national industrial action by the **Ambulance Service** taking place on **Wednesday 21st December** from **12:00 noon – 12.00 midnight.**

On the day of industrial action, ambulances will still be able to respond to **life threatening** emergencies. However, it is anticipated there will be significantly reduced capacity of the ambulance service to respond to other non-life threatening calls.

Where the situation is not life-threatening, alternative support is available as follows:

- NHS 111 (online) <u>www.111.nhs.uk</u>
- NHS 111 (telephone)
- General Practice (client's GP)
- Urgent Community Response Tel: 020 8296 4120

It is likely that patients requiring transfer to hospital will wait longer for an ambulance to arrive than usual. In these incidences, and where possible, please arrange alternative transport to hospital where it is safe to do so.

While the industrial action will last for a 12-hour period, the London Ambulance Service expects the impact on services to be felt across the whole day and into the following days as it works to help as many people as possible.

Please can this message be shared with all care staff, so they are aware of the support available during this time.

With best wishes,

Viccie Nelson

Associate Director of Transformation: Ageing Well

NHS South West London