

# RESTORE2 in South West London Care Homes

The latest news for people working with or in care homes in South West London

January/February 2022 Edition

## Embedding RESTORE2- What that means for you?

Now that you've had your RESTORE2 training, the trainers will be arranging to come back and revisit your home to understand the use of RESTORE2 by you and your care home. This will involve reviewing the care home staff who were trained and the records for the residents. They will be checking that the teams feel confident in using the RESTORE2 toolkit and will offer any further training or assistance as required. We hope you've seen the benefits of using the tool and that your teams feel more confident identifying and escalating any concerns or signs of deterioration. Feedback following the training sessions has been very positive and the participants have fully embraced the training.

We would like to thank you and your teams for your commitment and time in undertaking the training. We know it will be of great benefit to the residents and their ongoing care. Whilst we move into this final stage, we will still be offering refresher, top up and new starter training. Please make sure you contact your local trainer and book in any training required before the end of March 2022.

## Evaluating RESTORE2

We are now in the final phase of the RESTORE2 project and are heading into the evaluation stage. The evaluation framework has been developed to measure the success of the project and help us identify any learnings for the future. We'll be using the feedback from the training sessions alongside other measures to look at how successful the project has been and the impact it's had.

## RESTORE2 Update

More than nine out of ten care homes have been trained.



Nearly one in three staff have been trained in RESTORE2

## Remote Monitoring in Care Homes across South West London

We are delighted to be working with over 100 care homes who have signed up to participate in this important new service. All 100 care homes now have the equipment to be able to remotely monitor their residents following embedding of RESTORE2.

Introducing new technology into every day practice takes time and the SW London CCG continues to work with care homes, general practices, community care home support teams and the RESTORE2 trainers to embed the remote monitoring service.

All care homes across SWL have been given the opportunity to take up this offer. There is still time to get involved, so please do get in touch.

If you would like more information please email [SWLcarehomes@swlondon.co.uk](mailto:SWLcarehomes@swlondon.co.uk)

*SWL Care Home Managers have this to say about Remote Monitoring...*

"It is really nice and we are glad to be involved. The best part is that the senior carers can do it as well, not just the nurses"

*Parkview Nursing Home*

"Staff are really enjoying using the kit. When the GP visits he finds the tablet really handy to see the history for the residents. It does make things easier and we are really enjoying using it"

*Lee House Residential Home*

We have now started RESTORE2 training at 92% of CQC registered care homes in South West London, training over 2,612 staff. This free training offer is open to every care home until the 31st March 2022.

**RESTORE2**  
Recognise Early Soft Signs, Take Observations, Respond, Escalate

Contact Us

For any questions or to book your RESTORE2 training email [RESTORE2@swlondon.nhs.uk](mailto:RESTORE2@swlondon.nhs.uk)