

Urgent GP support for care homes from NHS111

Healthy London Partnership



Can't get the resident's GP on the phone?



Don't wait, call 111 immediately



Follow the instructions below to quickly access a GP



Get the advice you need to care for your resident locally, and avoid unnecessary ambulance calls

Dial 111: you will hear: *"thank you for calling NHS 111, press 9 to continue"*

Press 9: you will hear: *"lets work out where you are"*

State your town: you will hear: *"if you are calling about coronavirus symptoms, please press 1, or press 2 to continue"*

Press 2, Press *, Press 6

You will be connected to a call handler at the local NHS 111 service who will transfer you to a GP or arrange a 20-minute GP call back.